

Technical Note - TN1020

Solving the “Snd new chan failed: err - 2004” error

Scope

This technical note applies to all Music Ace products running on Macintosh systems.

Overview

When attempting to run a Music Ace product on a Macintosh system you may receive the following error message.

Snd new chan failed: err - 2004

This error is caused by the shareware program named “Audacity”. Early versions of the Audacity program altered the sound settings on Mac computers and left them in a state that other programs could not use.

Solution

The problem can be solved by downloading the latest version of Audacity available at <http://audacity.sourceforge.net/download/mac> and running the new version of Audacity. After exiting Audacity, the Music Ace program should operate properly.